
Announcement

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: May 17, 2018

SUBJECT: Important Changes Being Made to GeorgiaFIRST Emails

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1. In an effort to exercise cybersecurity cautions, notifications generated by PeopleSoft Financials users must navigate to the appropriate pages for transactions or see system-generated messages. donotreply@u

Currently, notifications may be coming from an employee, manager, or PeopleSoft email address. This change will standardize the email address across all system email notifications. It should also prevent some email notifications from being routed to spam folders.

Please provide feedback to GeorgiaFIRST.Financials.Users@u at your i x Core

If you have questions, please contact the ITS Helpdesk at 706-583-2001 or 1-888-875-3697 (toll free within Georgia).

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.

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