



ANNOUNCEMENT

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: February 26, 2021

SUBJECT: FPROD Down Due to Technical Issues

The PeopleSoft Financials production database (FPROD) is currently experiencing technical issues. Affected users may be experiencing an Oracle error when trying to access PeopleSoft. ITS is actively working to remediate this.

We apologize for the inconvenience and thank you for your patience while we work to restore services.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).