
Notes:

- x The PUBLISH (BORPSBPA) process that loads FIN journal data back to OneUSG Connect runs at 4 a.m., 8 a.m., 12 p.m., 4 p.m. and 8 p.m. OneUSG Connect journal data in all queries will be blank until that publish process completes after you journal generate.

- x Please be aware that Wednesdays and Fridays are Payroll, Time & Labor, Absence Management and Commitment Accounting processing days. These processes have a higher priority in the process monitor than other processes. Benefit Reconciliation processes may stay queued or “blocked” while the higher priority processes run, but will run in order submitted once these other processes complete.



- x If your Benefit Reconciliation processes run to No Success/Error it may be that two or more processes were initiated simultaneously. Please try initiating your process again. If it runs to No Success/Error a second time submit a ticket to oneusgsupport@usg.edu for assistance.

RELATED DOCUMENTATION: An updated Benefits Reconciliation User Guide is available [here](#). The Benefits Reconciliation Task List is available [here](#).

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).