Clearing Your Browser Cache for PeopleSoft 9.2/PeopleTools

Use the correct URLs to access PeopleSoft:

1) Delete your bookmarks for FPROD and/or recreate them. Be sure you are using these URLs:

   FPROD: https://core.fprod.gafirst.usg.edu

   FPROD Self Service: https://selfservice.fprod.gafirst.usg.edu

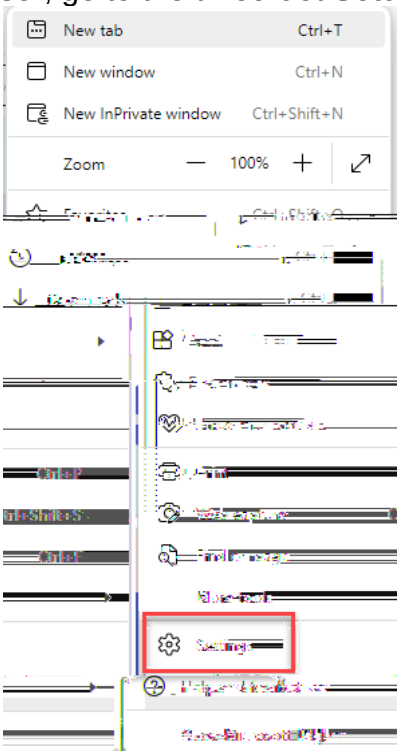
2) Clear browser cache to remove invalid URLs from your history (see detailed instructions below)

How to Clear Browser Cache:

ITS recommends that you complete the following steps for all browsers that you have installed. Best practice is to clear you cache once a week.

1) Microsoft Edge

- In Microsoft Edge browser, go to the three-dot **Settings & More >Settings**



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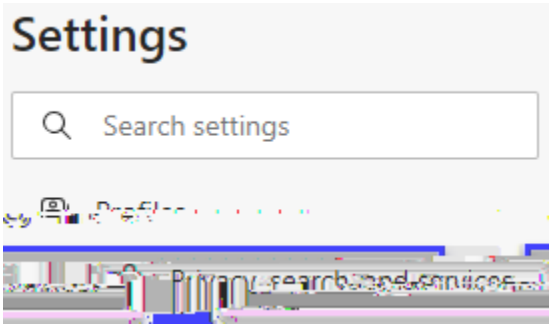
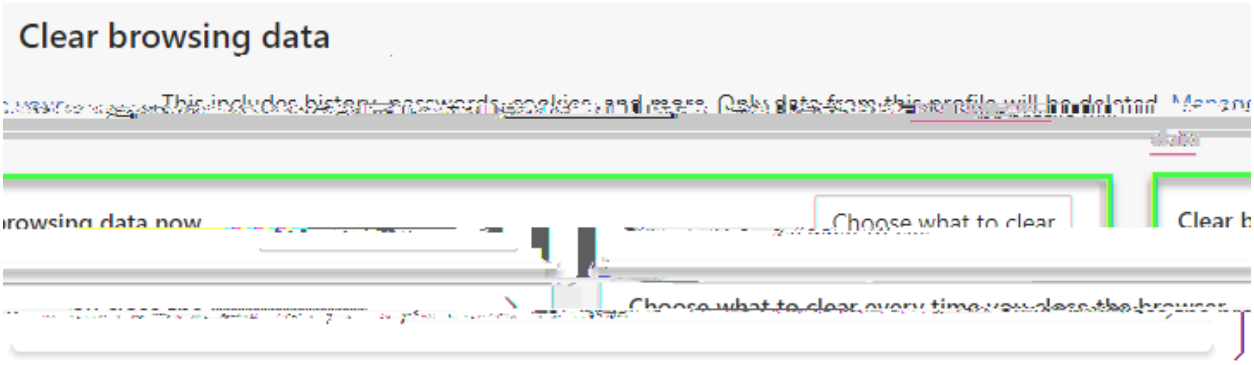
- Select **Privacy, search, and services**



- Under **Clear browsing data,** select **Choose what to clear.**



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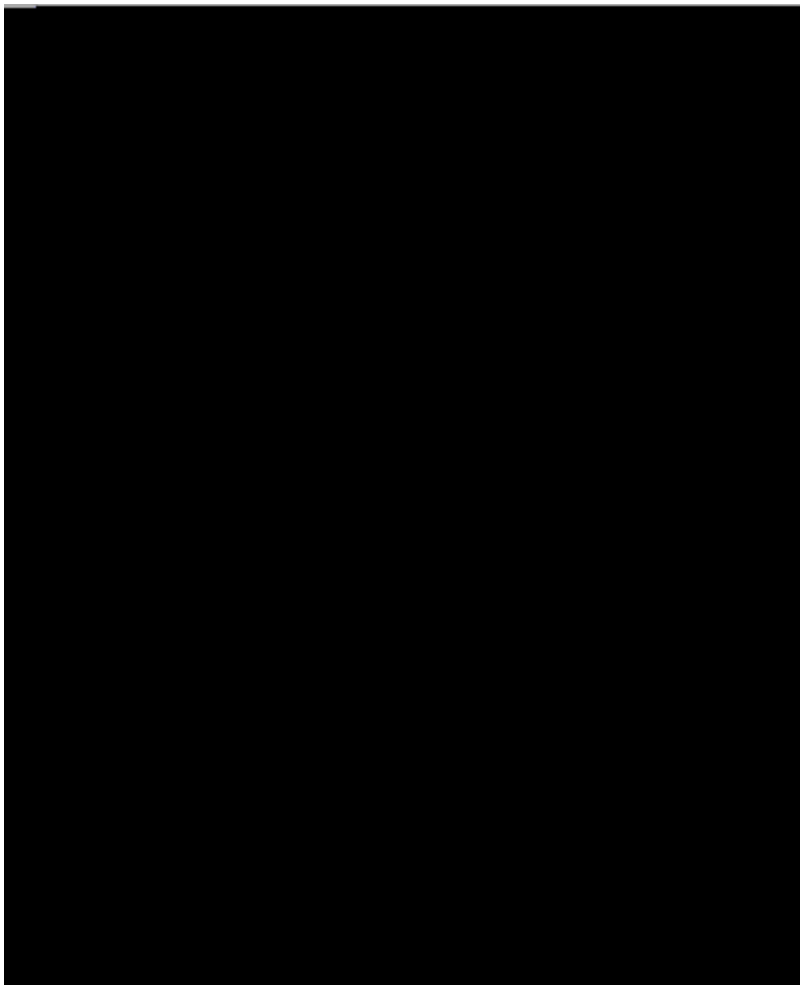
- Select the following options and select **Clear.**



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