



## Resolved: Known Issue - KI9.2-160\_EX: Cancel Travel Authorizations Page

**UPDATED:** November 8, 2022

**STATUS:** Resolved

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**RESOLUTION:** ITS applied a fix on Friday, November 4, 2022, that resolved the error within the Cancel Travel Authorizations Page. Access to the Cancel Travel Authorizations page has been restored.

**NAVIGATION:** Travel and Expenses > Process Expenses > Cancel Travel Authorizations

**ISSUE:** In some cases, an error within the page was causing ALL Travel Authorizations to get stuck in the budget checking process (Budget Header Status = I). The Travel Authorizations could not be fully processed or applied to an Expense Report when this was occurring.

**ORIGINALLY POSTED:** April 14, 2022

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).

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