



Resolved: Known Issue - K19.2-99_GL: Journal Spreadsheet Upload Error

UPDATED: February 6, 2020

STATUS: Resolved

RESOLUTION: The functional workaround is now the permanent resolution. Users select the Write File option and import their journals using the Batch Spreadsheet Journal Import process. See business process [GL_020_033 - Batch Spreadsheet Journal Import](#) for instructions.

NAVIGATION: General Ledger > Journals > Import Journals > Spreadsheet Journals

ISSUE: Following Release 5.40 applied December 1, 2018, users working with the BOR Journal Upload Spreadsheet are receiving a "User Password Failed" error message when selecting the Import Now button to upload. This issue is related to the new Single Sign-On functionality implemented with the release, which required previous user login credentials for PeopleSoft Financials to be removed. This resulted in a password failure message for spreadsheet uploads.

ORIGINALLY POSTED: ITS Customer Services website

